# **MURIUKI SIMON NDIRITU**

Motivated and service-oriented graduate in Political Science and Public Administration, with practical experience in administrative support, public service, and community engagement. Skilled in office coordination, client relations, and data management, gained through roles in government offices and educational institutions. My career objective is to attain a position in a field where I canmaximize my potential, contribute meaningfully to organizational goals, and continuously acquire valuable experience.

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### **SKILLS**

Critical and Analytical Skills

Customer service

Leadership Skills

Strong Presentation and Reporting Skills

Communication Skills

Conflict Resolution & Complaint Handling

Health & Safety Compliance Computer skills

## **TECHNICAL SKILLS**

Administrative

Skills:

Organizational skills, Time-management, Record-Keeping, Typing, Equipment handling,

Research skills, Telephone Etiquette.

Ms Office Suite:

Ms Word, Ms PowerPoint, Ms Excel, Ms Publisher, Outlook

Public Service

Completed academic attachment at Office of the Assistant County Commissioner,

Experience:

Kawangware Division (2023), supporting administrative operations

## **WORK EXPERIENCE**

## **ADMINISTRATIVE ASSISTANT**

Shalom IT Center

06/2024 - 02/2025

- Maintained accurate and up-to-date records of student registrations, attendance, and performance data using Microsoft Excel.
- Provided front-desk support by welcoming visitors, responding to inquiries, and managing both in-person and phone communication efficiently.
- Drafted internal communications, student memos, and meeting minutes, ensuring professional and clear documentation.
- Monitored the smooth running of daily office operations, including scheduling appointments, filing documents, and managing office supplies.

## **WORK EXPERIENCE**

## **COMMUNITY HEALTH VOLUNTEER**

Kawangware Division

05/2023 - 08/2023

- Conducted household visits to collect health data.
- Participated in public health education campaigns.
- Assisted in mobilizing residents for vaccination drives.

#### **RECEPTIONIST**

Mars Star School

05/2022 - 08/2022

- Served visitors by greeting, welcoming, and directing them appropriately.
- Informed visitors by answering or referring inquiries.
- Maintained the reception area.
- Ensured that documents were properly filed and properly stored.
- Received office calls and re-directed them appropriately.

#### **RESEARCH ASSISTANT**

**Kawangware Division** 

01/2020 - 10/2023

- Facilitated field navigation and community engagement by accompanying external researchers conducting studies within the division, leveraging my familiarity with the area to ensure smooth data collection processes.
- Enhanced participant response rates by building trust and rapport with local residents, as community members were more receptive to participating in surveys and questionnaires when approached through a familiar and trusted presence.
- Assisted researchers in identifying ideal sampling locations and target groups, contributing to the overall effectiveness and credibility of the studies conducted.

# **EDUCATION**

# POWER LEARN PROJECT SOFTWARE DEVELOPMENT SCHOLARSHIP

In progress

## **BACHELOR OF ARTS IN POLITICAL SCIENCE AND PUBLIC ADMINISTRATION**

Karatina University- Upper Second Class Honours

10/2020- 10/2024

Certificate: End User Professional
Diakonia Training Institute- Nairobi County

09/2020- 11/2020

# **INTERESTS**

Current affairs and social issues

Participation in local government initiatives, town hall meetings and barazas

Leadership

Customer support

# **REFERENCES**

Senior Chief Kennedy Otwere Kawangware Location 0723538781

Jimmy Adanje Community Health Promoter 0701777954 **Assistant County Commissioner** 

Hellen Manyonyi

Kawangware Division

0728322873

Shalom IT Center

Oscar Onyango

0768049006